

Repairable Products

SK33 JE 04-11-2024

Handling of Product Claims

SCANGRIP has a comprehensive policy for handling customer claims, whether it is products we offer to repair or replace.

Below is a list of products we cannot replace until we know if the product can be repaired:

03.5268 SITE LIGHT 40

03.5269 SITE LIGHT 80

03.5272 UV EXTREME

03.5273 UV EXTREME PLUS

03.5440 NOVA 4K

03.5441 NOVA 4K C+R

03.5442 NOVA 6K

03.5443 NOVA 6K C+R

03.5444 NOVA 12K

03.5451 VEGA LITE C+R

03.5453 VEGA LITE

03.5459 VEGA LITE COLOUR

03.5673 VEGA LITE COMPACT

03.5637 AREA LITE CO

03.5653 MULTIMATCH 3

03.5654 MULTIMATCH 8

03.5675C MULTIMATCH 3 CONNECT

03.5676C MULTIMATCH 8 CONNECT

03.5618 NOVA EX-R

03.5619 NOVA EX

03.5803 UV-GUN

03.5815 ROPE LIGHT

03.6101C NOVA 4 CONNECT

03.6102C NOVA 10 CONNECT

03.6103C AREA 10 CONNECT

03.6104C VEGA 4 CONNECT

03.6105C TOWER 5 CONNECT

03.6202 NOVA 4

03.6203 NOVA 6

03.6204 NOVA 4 C+R

03.6205 NOVA 6 C+R

03.6206 NOVA 12

11.0005 CANVIK PLUS

12.0001 CANVIK BASIC